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| **Ch. Lakshmi Anitha**  **Phone: +1 774 578 6132**  **Email: lakshmi.chamarthy4@gmail.com** | ISTQBFou_0 |

**Expertise:**

* Quality Assurance and Quality Control professional with 8 plus years of experience
* Diversified experience in Manual and Automated testing of Web, client/server
* Expert knowledge in Agile methodology (SCRUM) and Water fall model SDLC.
* Thorough knowledge of testing Life Cycle including - Functional, System Integration, System, Regression, Intra Sprint, Hardening Sprint and User Acceptance testing) using automated tools and manual procedures.
* Expertise in Manual and Functional Test Automation using QTP
* Thorough knowledge of Setup ,Configuration ,Test and Defect management using HP Quality Center
* Active roles in creation and execution of testing processes, test strategies and Defect process management and regression. Comfortable working solo and in a team environment. Extensive training in software testing theories and procedures.
* Have extensive experience and expertise in Unit Testing and Manual testing (Functional testing, System testing, Compatibility testing, Installation testing, Sanity testing, Regression testing and User acceptance testing).
* More than 2.5 years of experience as Team Lead with more than a year experience in leading a team of 15 in web application testing and 1.5years of experience in leading the team in White-Box Testing.
* Hands on experience in QTP around 1 year.
* Experience has been for various lines of software testing in Domains like Life sciences – pharmaceutical, Banking, Telecom – Web & Retail, Government – customer relationship, Machine critical – avionics & railways, Semiconductor domains.
* Experience in writing Test Cases, and executing test scenarios, developing and maintaining test scripts, analyzing bugs, interacting with team members in fixing the errors.
* Good knowledge of SQL
* Possess excellent communication and interpersonal skills, fast learner, strong team player with clear understanding of time lines and deliverables and goal-oriented approach towards problem.

## Technical Skills:

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| Programming Languages | C, C++, Java, VB.NET, ASP.NET, VB 6.0 |
| Operating Systems | Windows NT 4.0/XP/2000/ME/95/98, HP-UNIX, Linux |
| RDBMS | SQL Server 2000 |
| Servers | Windows 2000 Advanced Server |
| Scripting Languages | VBScript, Shell |
| Version Control | Visual Source Safe,MS SharePoint |
| QA Testing / Modeling/  Defect Tracking Tools | Quality Center/Test Director, QTP, IBM Rational Tools – RTRT, Clear Quest, Bugzilla. |

**WORK EXPERINCE:**

**Client: AT&T – Atlanta, GA Oct 11 - Present**

**Sr. QA / Database Test engineer**

**Project: Ensemble**

***LD Price Plan Testing (Testing Price plans on Ensemble/Telegence System)***

**Coordinator**

Started off with **testing LD Price Plans, on Ensemble system**, which involves an end to end effort from Creating Customers, to producing/printing the bill, to verify that the charges are as per the **Table change Requests (TCR’s).** Testing needs to be done for each and every TCR, before it goes Live.

**Responsibilities:**

* Responsible for Creating and executing Test cases for every change request (CR)/RD’s
* Analyze user/business requirements and develop Test cases/ Test Scripts
* Canceling a BAN/Customer in the beginning or Mid bill cycle
* Adding the various kinds of Voice and Data products to the Customer/BAN, including both LD and Lightspeed (IPTV, HSIA) products
* Adding the appropriate Price Plan/ Enabler offers from Product catalog
* Tested Web based (e-Commerce) applications.
* Performed Cross Browser testing of e-Commerce applications.
* Tested and Validated Online Sales (e-Commerce) and Credit Card Transactions.
* Validated the functionality of Web applications.
* Tested the functionality and GUI of Web based applications
* Performed data validation
* Performed additional data validation using custom SQL Extensively wrote and executed SQL queries to extract data from the target tables to prove the data mapping.
* Validated Data in Database using SQL queries
* Validated Conditions, Rules by using SQL
* Wrote SQL statements to extract data from the Tables.
* Writing SQL queries, to verify that the appropriate tables are populated with the data as expected
* Manipulating (inserting or deleting entries) the usage tables (Rated\_Event)
* Used Test Director/Quality Center for Test Planning , Test Scheduling , Test Execution (Test Lab) and also defect tracking
* Used SQL queries to access data from different database tables
* Training and coordinating with off shore team members
* Interacted with Business Analysts, Developers and QA team members in different defect raising situations, for confirming the issue.
* Presentation of the QA Status report and the Defect Status reports in the weekly meeting

**Environments*:***

Test Director 8.0, Quality Center 9.0, QTP 8.0, SQL Developer, Advanced SQL, SQL Server, Lotus Notes, MS-Project, MS-Excel, Java, JSP, HTML, XML, XML Spy, Oracle 9i, Unix, Windows XP/2000, Toad 7.6/8.0

## Client: CareFirst BCBS, MD Aug 2010 - Sep 11

**Sr. QA / Database Test engineer**

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CareFirst of Maryland, Inc. d/b/a CareFirst BlueCross BlueShield (“CareFirst”) is a not for profit company incorporated in Maryland. CareFirst and its affiliated companies are engaged in the business of selling health insurance and third party administrative functions in Maryland, Virginia and the District of Columbia and serve over 3.5 million members in Mid-Atlantic region.

**Responsibilities:**

* Reviewing the business requirements and working with business and requirements team for gaps found during the review
* Working with CGW support team (Production support EDI team)
* Working on Production issues and providing test results to business for their approval
* Create test artifacts for various CareFirst projects (837, 835, 834, 270/271 and 276/277 EDI’s)
* Writing the test scenarios based on business requirements and Business use cases
* Worked on Facets Medical Customer Service Application Implementation.
* Analyzed different EDI X12 transactions (837, 270, 271, 276, 277, 835, 834, 997 and TA1’s) based on the requirements.
* Validated the member group, subgroup, class codes and billing entity information in Facets application
* Validated Limits, Deductible, Billing functionality in Facets customer service application
* Validated the Subscriber/Member Family Eligibility and Benefits Summary information in Facets applications
* Processed the Medical and Hospital Claims in Facets Medical/Hospital Claims Processing applications
* Validated the Medical/Hospital Claims data on Medical Claim page and Claims Inquiry applications
* Worked on Subscriber/Family application and Created and updated Groups, Subgroups, Subscribers and Members in test environment
* Supervising the other QA’s and providing the support to team
* Performed additional data validation using custom SQL Extensively wrote and executed SQL queries to extract data from the target tables to prove the data mapping.
* Validated Data in Database using SQL queries
* Validated Conditions, Rules by using SQL
* Wrote SQL statements to extract data from the Tables.
* Writing SQL queries, to verify that the appropriate tables are populated with the data as expected
* Involved in Status calls, Business and Technical design meetings
* Attended Defect review board(DRB) calls and Team meetings
* Identify the Regression Test Scripts and automate them using QTP.
* Prepare defect report and test summary report and present it to customer for every project release
* Performed Acceptance integration, System, Regression and end-to-end testing of the application
* For Requirements, Test cases and defect reporting using HP Quality Center/ALM.

**Environment:** Facets 5.01, 4.71, 4.51, SQL Developer, Java, J2EE, JSP, SQL Server, MS-Office, Windows XP.

## Client: US Bank, Minneapolis, MN Aug 2009 – July 2010

## Sr QA Tester

**Project**: As a QA Tester for US Bank, Involved in testing Mortgage, Check Processing, Bank cards, Credit cards, Retail Banking and DDA (Demand Deposit Accounting) applications.

**Responsibilities:**

* Reviewed Business Requirements and Functional Requirements Document to achieve better understanding of the Requirements.
* Performed GAP analysis by analyzing Requirements and made UML and USE CASE diagrams.
* Agile Process was followed throughout the project and all artifacts are generated for each discipline.
* Documented and created a comprehensive Reports, Flow Charts, UML, Use Case diagrams and Test Scenarios.
* Writing Test plans, Test Cases, Test scripts and performing system, functional and regression testing of applications.
* Conducted Functional, GUI, Regression and Smoke for various applications.
* Test Case Management was done using Test Director / Quality Center.
* Tested the applications end-end.
* Conducted Functional, Integration and Regression Testing using QTP
* Identified Reusable areas and automated them in QTP
* Tested Transaction balancing and Fee management in Fidelity TouchPoint Teller.
* Tested Cash transactions (in & out) in Fidelity TouchPoint Teller.
* Tested the online and batch programs.
* Tested CICS Screens
* Validated the data on Mainframes.
* Validated the data using SQL queries against Oracle database.
* Worked with UNIX shell scripts.
* Creating Traceability matrix between Requirements and Test Cases.
* Tracking and logging the defects using Mercury Quality Center.

**Environment:** Mercury Test Director / Quality Center8.0/8.2, QTP 8.0/8.2, Fidelity TouchPoint Teller, Fidelity TouchPoint Sales, Java, J2EE, SOAP, Autosys, Web sphere, Mainframes (COBOL, CICS, DB2, QMF, JCL, TSO/ISPF, VSAM, File-Aid),UNIX, Oracle 9i,XML, MS Access, Win 00/XP.

## Client: Vodafone UK Dec 2006 to Jun 2009

## Sr. QA Test engineer

## Project: COUK, OneBill, Retail, Fix the CMS

**Project**: Vodafone is a leading telecom giant in UK. I have worked with this client both onshore and offshore and for different releases and projects. I worked for couk,one bill, retail, content management system.COUK is Vodafone official website with functionalities tested for online shopping and home page.Functionalities like prepay, post pay (consumer & SME) for voice & data customers to access the functionalities, rewards.. etc. are tested in this relelase.

OneBill serves the customer with online account summary, unbiledl amount, account history etc.This is the personalized account for all the Vodafone customers.

Retail is the 3rd party site which used the retail outlets other than Vodafone where the customer can physically purchase phones, plans etc .

Fix the CMS is the content management tool used to maintain and publish the content of Vodafone website. This is to Fix the limitations due to the available architecture of the Content Server Management – Stellent which is a tool used to control the online website of VF UK Content maintanance and flow has fixed in this release.

**Responsibilities:**

* Involved in Understand the business Process & requirements.
* Involved in identifying High level scenarios from the Business requirements, HLD, Use cases & Wireframes provided.
* Involved in Developing the FAT & UAT test scripts in MQC.
* Involved in Executing test scripts in MQC.
* Involved in Defect reporting & retesting in MQC.
* In charge in supporting the Business people for performing UAT testing, creating & providing the test data and tracking the defects
* Validated Data in Database using SQL queries
* Wrote SQL statements to extract data from the Tables.
* Writing SQL queries, to verify that the appropriate tables are populated with the data as expected
* In charge of the defects, involved in defect calls with client.
* In charge of progress reporting to client on daily basis.

**Environment:** Windows, Stellent, MQC, Tibco, SQL.

## Client: Department of Works & Pensions, UK Jan 2006 to Dec 2006

## Sr. QA Test engineer

## Project: CMEC

**Project**: This is a client server application for DWP, which is used to perform the complete process for Child maintenance & Enforcement commission. The process involves in collecting the child maintenance from the runaway parent where it includes in collecting information from the single parent or grandparent, investigation and proof of the parenthood till successful completion of the case. The system also allowa the DWP officers to maintain the child case maintenance summary on monthly or term basis. This is a very huge application with around 800 screens and various kinds of work flows.

**Responsibilities:**

* Involved in Understand the business Process & requirements.
* Involved in reviewing the requirement documents against the Business requirement.
* Involved in Developing the FAT test scripts in MQC.
* Involved in Executing FAT test scripts in MQC. Also Adhoc testing in the Ender user perspective.
* Validated Conditions, Rules by using SQL
* Wrote SQL statements to extract data from the Tables.
* Involved in Defect reporting, retesting of Defects, and updating the defect status in MQC
* In charge of the defects, involved in progress meeting & defect meetings with client.

**Environment:** MQC, SQL, Java/JSL, MS Office, MS SharePoint.

## Client: SAFRAN Group -Snecma Aerospace India ltd Aug 2005 to Jan 2006

## Sr. QA Test engineer

## Project: CMEC

Description:

The Secure Communication Interface (SCI) is a gateway system, used to provide a secured interoperability between the avionics system which includes critical functions like flight control & navigation and the Network Server System (NSS) which include non-critical functions like maintenance, access to flight documents & passenger services. This is a part of Airbus 330

**Responsibilities:**

* Unit testing according to DO-178B Level B standards.
* Analyzing and writing SUTP using DSDD.
* Creating Test Harness in RTRT, Generation of PTU. Writing Test cases, Executing Test cases, Test case Reviews and Technical Check for the Deliverables. Reporting Problems through FFT document.
* Validated Data in Database using SQL queries
* Validated Conditions, Rules by using SQL
* Wrote SQL statements to extract data from the Tables.
* Writing SQL queries, to verify that the appropriate tables are populated with the data as expected
* Creation of Deliverable Documents such as Test Reports, PVTUL.
* Involved in status meetings & Defect meeting with the client.

**Environment**: C, Rational test tool - TRT, MS-Excel, Scade

**EDUCATIONAL QUALIFICATION:**

* Bachelor of Technology in Electronics & communication engineering from JNT University, Hyderabad in 2004.